

# **POINT I/O RTD and Isolated Thermocouple Input Modules**

Catalog Numbers 1734-IR2, 1734-IR2E, and 1734-IT2I

Use these notes with your POINT I/O module user manual, publication 1734-UM004C.

### **Product Identification**

These notes only apply to products with a hardware revision number of 'A01', a firmware revision number of '3.010', and the following part numbers:

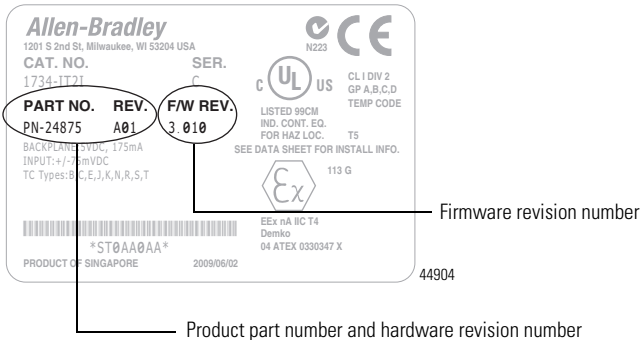
- 'PN-24883' for the 1734-IR2 module
- 'PN-32517' for the 1734-IR2E module
- 'PN-24875' for the 1734-IT2I module

Each module bears a product identification label that contains the product part number, hardware revision number, and firmware revision number.

See the graphic on the following page.

## 2 POINT I/O RTD and Isolated Thermocouple Input Modules

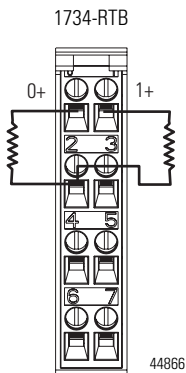
### Product Identification Label



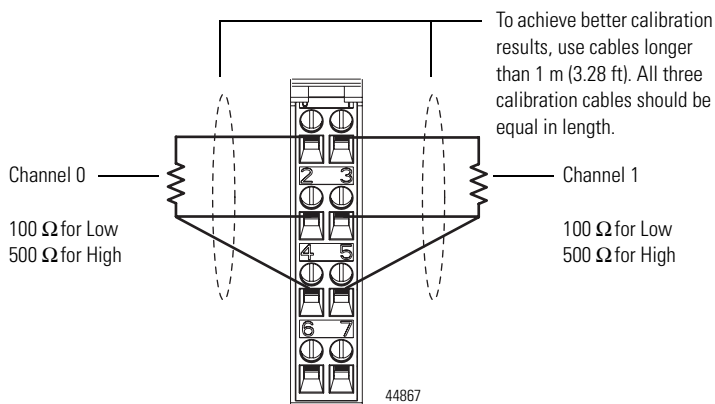
Product identification label for the 1734-IT2I module is shown here.

## Improved Wiring Diagrams for Module Calibration

1. Replace the 1734-RTB wiring diagram on page 50 of the user manual with the following diagram.



2. Replace the 1734-RTB wiring diagram on page 57 of the user manual with the following diagram.



## Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

## Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

United States	1.440.646.3434 Monday – Friday, 8 a.m. – 5 p.m. EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

## New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

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### Power, Control and Information Solutions Headquarters

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444  
Europe/Middle East/Africa: Rockwell Automation, Vorstlaan/Boulevard du Souverain 36, 1170 Brussels, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640  
Asia Pacific: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846

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